# ANDRE WILLIAMS

- in LinkedIN Profile
- O PORTFOLIO
- andrewilliams0601@gmail.com
- **9** 404.998.2227



## **WORK ACHIEVEMENTS**

- 15 years of Innovative CAREER in instructional Design.
- TOP RANKING at designing training curriculum and assessment content converting traditional ILT in AMAZING ONLINE TRAINING.
- Promoted 7 times for using technology skills and adult learning theory knowledge.
- 15 Years <u>ADOBE CAPTIVATE EXPERT!! Take a Look</u>
- 15 Years ARTCULATE STORTYLINE EXPERT!! Take a Look (1)
- 14+ Years of DESIGNING challenging workflows for future state.
- 14+ Years Creating Innovative Curriculum.
- 14+ Years Implementing Training Methodologies THAT WORK!
- 11+ Years using PMI Scrum Agile Management styles for groups.
- 14+ Coordinating Stressed out Executives like: (CEO, IT Directors to accomplish stressful, expensive yet successful Implementations.
- 10+ Years building E-Learnings with CBT using just Workflows.
- Expert in Canva LMS, Conerstone, Google Classroom.
- Daily use of Project Management | SCRUM Master Agile.
- Metaverse environments using eLearning Design & Development.
- Building Artificial Intelligence (AI) Curriculum Design daily.
- \*\*NEW Avatar (AI) Synthesia Expert Content Creator Take a Look



LEARNING ENGINEER
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#### EDUCATION

Bachelor of Science, Auburn University (2000- 2005)



## RELEVANT SKILLS

- Metaverse Curriculum Design
- Avatar Curriculum Design
- Project Management Training Design
- Scrum Master Agile
- E-Learning ADDIE Design
- LMS Management
- Train the Trainer Curriculum Design
- Executive Training Course Design
- ILT Training Curriculum Design
- EMR Training Implementation
- Meaningful Use Curriculum Design
- Epic Systems Principal Trainer
- Cerner Content Developer
- Dragon Software Trainer



#### **PAST ORGANIZATIONS**

- Accenture Federal DoD
- Vaco-Steris Corporation
- Centura Health
- BJC Healthcare
- NYC Health
- Texas Scottish Rite Hospital
- Partners Healthcare
- St Marks Health
- Lehigh Valley Healthcare
- Children's Healthcare of Atl
- Presbyterian Health Services
- Memorial Healthcare Systems
- · University of Mississippi
- Prognosis Health Information
- NYU Langone Medical Center
- Fairview Health Services
- Essentia Health SystemsGrady Health Systems
- Sentara Hospital



## Instructional Designer | (April 2023 August 2023) MADD STUDIOS, LLC | Covenant Health - REMOTE

- Maintained and updated existing training courses using Captivate and published updated courses for Cornerstone LMS.
- Created and maintained Storyboard, curriculum, assessments, and training materials for eLearning development.
- Worked with SMEs, management, and other trainers, from different departments to identify appropriate training strategies and deliverables.
- Developed Storyboards using a unique custom model and ADDIE principals to shrink 24 hours of ILT training into 3 hours of CBT based training.
- Managed e-learning SCORMS and publishing through Health-stream LMS by creating objectives and course numbers of identifiers for over 30,000 users.
- Develop scripts and full step-by-step simulation screenshot records of Cerner EMR in full eLearning modules.
- Implement SCORM related LMS evaluation design in the form of assessments, knowledge checks, quizzes
  and tests to document success rate.
- Invented a State-of-the-Art Avatar (AI) Synthesia Expert Content Course Design, Please see (Sample)
- Worked with SMEs to standardized workflows for third-party applications.
- Developed quick start guides for internal LMS Admin staff for data course migration.
- Created and design Scripts and storyboards for CBL eLearning development. (Please see Sample).
- Supported Quality control team to prepare, manage, 508-compliance and course uniformity.
- Improved legacy courses to prepare them for setup consistency SCORM objects, quizzes, test, and media upgrades.
- Led e-Learning developers in a full training conversion of ILT into Articulate Storyline 360.
- Designed and developed interactive eLearning courses in Storyline 360 using Metaverse Technology.
- Maintained and updated existing training courses using Captivate and published updated courses for Cornerstone LMS.

## Instructional Designer | (November 2021 – April 2023)

#### Alku Connect | Memorial Health - REMOTE

- Invented a State-of-the-Art Avatar (AI) Synthesia Expert Content Course Design, Please see (Sample)
- Worked with SMEs to standardized workflows for third-party applications.
- Used Microsoft Vizio to develop workflows. Please see (Sample).
- · Leading support for Cornerstone LMS in QA troubleshooting course management.
- Developed quick start guides for internal LMS Admin staff for data course migration.
- Created and design Scripts and storyboards for CBL eLearning development. (Please see Sample).
- Supported Quality control team to prepare, manage, 508-compliance and course uniformity.
- Improved legacy courses to prepare them for setup consistency SCORM objects, quizzes, test, and media upgrades.
- Led e-Learning developers in a full training conversion of ILT into Articulate Storyline 360.
- Designed and developed interactive eLearning courses in Storyline 360 using Metaverse Technology.
- Maintained and updated existing training courses using Captivate and published updated courses for Cornerstone LMS.

## Senior Content Developer and Editor | (September 2018 – December 2022) HealthCare IT Leaders | Accenture Federal in partnership with the Department of Defense –REMOTE

- Developed conversion of Computer Based Training (CBT) courses from established instructor-led content, using storyboarding techniques, and publishing using Adobe Captivate software. The courses were developed for training new end-users who are adopting the electronic medical records system (Cerner) f or all five branches of the military.
- Developed 508 Complaint Instructional Led Training (ILT) courses, User Guides, and Job Aids.
- Developed 508 Complaint Computer Based Training (CBT) courses using Adobe Captivate.
- Provided daily SCRUM and an EOD daily report to leadership delivering progress and solutions.
- Performed internal QA and QC edits for colleagues in a lateral cycle to improve project timeline and budget.
- Improved universal Style Guide techniques

## Articulate 360 Developer and Cornerstone LMS Admin (August 2020 – August 2021) Dignity Health, Las Vegas, Nevada – REMOTE

- Created storyboards for each eLearning.
- Worked with SMEs to develop a total of 25 highly interactive, simulation-based eLearning trainings on AthenalDX software.
- Published In SCORM 1.2 for Cornerstone LMS upload.
- Assigned users in the LMS.

## Articulate 360/Captivate Developer and Cornerstone LMS Admin (February 2020 – December 2021) Divurgent | Baptist Health, Jacksonville, FL – REMOTE

- Leading support for Cornerstone LMS in QA troubleshooting course management.
- Developed quick start guides for internal LMS Admin staff for data course migration.
- Supported Quality control team to prepare, manage, and troubleshoot 508-compliance and course uniformity.
- Led e-Learning developers in a full training conversion of Adobe Captivate content into Articulate Storyline.
- Designed and developed interactive and engaging eLearning courses in Adobe Captivate and Storyline 360.
- Maintained and updated existing training courses using Captivate and published updated courses for Cornerstone LMS.
   Created and maintained Storyboard, curriculum, assessments, and training materials for eLearning development.
- Worked with SMEs, management, and other trainers, from different departments to identify appropriate training strategies and deliverables.
- Developed Storyboards using a unique custom model and ADDIE principals to shrink 24 hours of ILT training into 3 hours of CBT based training.
- Managed e-learning SCORMS and publishing through CORNERSTONE LMS by creating objectives and course numbers of identifiers for over 15,000 users.
- Develop scripts and full step-by-step simulation screenshot records of Cerner EMR in full eLearning modules.
- Implement SCORM related LMS evaluation design in the form of assessments, knowledge checks, quizzes and tests to document success rate.

## E-Learning Content Articulate Developer (Part-Time Remote) | (September 2018 - December 2019) Vaco-Steris Corporation -REMOTE

- Provided leadership, technical project coordination, and consultative services; liaise with cross-functional work teams, key stakeholders and subject matter experts at an enterprise level to develop course specifications and gather course content • Project managed, developed, and delivered technical process user course content, train-the-trainer content, and job aids for multiple products and a variety of levels and roles in instructor-led, virtual, eLearning, and recorded formats
- Delivered projects, content, and training that enable customer success and adoption.
- Developed and delivered training to audiences of varying technical sophistication who are very knowledgeable in their ears of expertise.
- Focused on product development and implementation of change enablement package offering
- Assisted with training needs analyses to ensure that all training materials are highly targeted to the needs of the audience
- Managed course content for technical software products and ensure that up-to-date knowledge is conveyed for each release.
- Mentored department peers, contribute to department standards, and share knowledge with internal resources
- Contributed to and assist in the delivery of effective and sustainable training courses and curriculum.

### Senior Epic Content E-Learning Captivate Developer | (June 2018 - September 2018) Centura Health - 80% REMOTE 20% ONSITE - Denver, CO

- Leading support for Canva LMS in QA troubleshooting course management.
- Developed quick start guides for internal LMS Admin staff for data course migration.
- Supported Quality control team to prepare, manage, and troubleshoot 508-compliance and course uniformity.
- Improved legacy courses to prepare them for setup consistency SCORM objects, quizzes, test, and media upgrades.
- Led e-Learning developers in a full training conversion Developing e=Learnings to replace over 200 hours of training for over 135 classes in a full conversion.
- Designed scripts, screenshots and simulations for several models for Physicians and Nurses to include Inpatient/Ambulatory, Surgical Provider, Optime, Orders, Labor and Delivery, OBGYN, Kaleidoscope, PEDS, Beacon, Chart Review, ASAP, Ortho, Procedure lists, Pathology, Radiant and Phoenix applications.
- Improved detailed curriculum content using Adobe Captivate 2017 and Camtasia, Snagit, that includes but is not
- limited to leader/student guides, quick reference materials, job aids, scripts scenarios and CBT (Computer Based Training).
- Audio professional editing for Captivate 2017 e=Learnings with internal audio tool as well as Audacity to sync e=Learnings audio with screenshots.
- Implemented TED methodologies with subject matter experts' workflows, designs and develops applications training programs.
- Developed pre-training skill assessments, training documentation, online training modules, job aids, class evaluation and post training skill assessments.
- Implement SCORM related LMS evaluation design in the form of assessments, knowledge checks, quizzes and tests to document success rate.
- · Created training overviews and presented training change communication events
- Implementing Epics e=Learnings Project Plan to Managing eLearning completion ration using Scrum and Agile methods to meet internal deadlines of 72 elearning Captivate videos for End Users.

## Additional Work Experience Upon Request.