



ANDRE WILLIAMS

 [LinkedIn Profile](#)

 andrewilliams0601@gmail.com

 404.998.2227



WORK ACHIEVEMENTS

- 15 years instructional training experience
- TOP RANK at designing training curriculum and assessment content to be utilized online.
- Promoted 7 times for using technology skills and adult learning theory knowledge while providing instruction and professional development in both Instructor Led Training (ILT) and distance learning settings.
- Meticulous in the research and data analysis phase prior to executing instruction and is proficient utilizing advanced e-authoring technologies Captivate and Storyline to design computer-based course building; uploading the completed content into the LMS
- 14+ Years of best practices regarding workflows, policies, procedures, and systems area
- 14+ Years Designing Curriculum
- 14+ Years Implementing Principal Training Methodologies
- 11+ Years PMI equivalent Scrum Agile Management
- 10+ Years of E-Learning with CBT among Epic Workflows using Adobe Captivate and Camtasia and various applications
- Coordinate with Hospital Executives including (CEO, IT Director, Director of Nurses, Pharmacy, HIM, Human Resources) Healthcare Politics as it relates to Interface and data loading procedures
- Extensive Meaningful Use knowledge and guidance for the Care Management Team as it relates to build direction Attestation and CMS Ordering, in Ambulatory Clinics as well as Inpatient Hospitals
- 10+ Years Articulate Storyline 360 and Rise development
- 10+ Years Adobe Captivate development
- Expert in Canva LMS, Conerstone, Google Classroom
- Project Management Institute | SCRUM Master – Agile
- Metaverse eLearning Design & Development
- Artificial Intelligence (AI) Curriculum Design
- Meaningful Use Specialist
- EPIC Principal Trainer
- Cerner Content Developer
- Dictation Dragon Software Curriculum Developer
- **NEW Avatar (AI) Synthesia Expert Content Creator ([Sample](#))



LEARNING ENGINEER

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EDUCATION

Bachelor of Science, Auburn University (2000- 2005)



RELEVANT SKILLS

- Metaverse Curriculum Design
- Avatar Curriculum Design
- Project Management Training Design
- Scrum Master Agile
- E-Learning ADDIE Design
- LMS Management
- Train the Trainer Curriculum Design
- Executive Training Course Design
- ILT Training Curriculum Design
- EMR Training Implementation
- Meaningful Use Curriculum Design
- Epic Systems Principal Trainer
- Cerner Content Developer
- Dragon Software Trainer



PAST ORGANIZATIONS

- Accenture Federal - DoD
- Vaco-Steris Corporation
- Centura Health
- BJC Healthcare
- NYC Health
- Texas Scottish Rite Hospital
- Partners Healthcare
- St Marks Health
- Lehigh Valley Healthcare
- Children's Healthcare of Atl
- Presbyterian Health Services
- Memorial Healthcare Systems
- University of Mississippi
- Prognosis Health Information
- NYU Langone Medical Center
- Fairview Health Services
- Essentia Health Systems
- Grady Health Systems
- Sentara Hospital



PROFESSIONAL WORK EXPERIENCE

Instructional Designer | (November 2021 – Present)

Alku Connect | Memorial Health –REMOTE

- Invented a State-of-the-Art Avatar (AI) Synthesia Expert Content Course Design, [Please see \(Sample\)](#)
- Worked with SMEs to standardized workflows for third-party applications.
- Used Microsoft Vizio to develop workflows. [Please see \(Sample\)](#).
- Leading support for Cornerstone LMS in QA troubleshooting course management.
- Developed quick start guides for internal LMS Admin staff for data course migration.
- Created and design Scripts and storyboards for CBL eLearning development. [\(Please see Sample\)](#).
- Supported Quality control team to prepare, manage, 508-compliance and course uniformity.
- Improved legacy courses to prepare them for setup consistency SCORM objects, quizzes, test, and media upgrades.
- Led e-Learning developers in a full training conversion of ILT into Articulate Storyline 360.
- Designed and developed interactive eLearning courses in Storyline 360 using Metaverse Technology.
- Maintained and updated existing training courses using Captivate and published updated courses for Cornerstone LMS.

Senior Content Developer and Editor | (September 2018 – Present)

HealthCare IT Leaders | Accenture Federal in partnership with the Department of Defense –REMOTE

- Developed conversion of Computer Based Training (CBT) courses from established instructor-led content, using storyboarding techniques, and publishing using Adobe Captivate software. The courses were developed for training new end-users who are adopting the electronic medical records system (Cerner) for all five branches of the military. • Developed 508 Complaint Instructional Led Training (ILT) courses, User Guides, and Job Aids.
- Developed 508 Complaint Computer Based Training (CBT) courses using Adobe Captivate.
- Provided daily SCRUM and an EOD daily report to leadership delivering progress and solutions.
- Performed internal QA and QC edits for colleagues in a lateral cycle to improve project timeline and budget.
- Improved universal Style Guide techniques

Articulate 360 Developer and Cornerstone LMS Admin (August 2020 – August 2021)

Dignity Health, Las Vegas, Nevada – REMOTE

- Worked with SMEs to develop a total of 25 highly interactive, simulation-based eLearning trainings on athenaIDX software. • Created storyboards for each eLearning.
- Published In SCORM 1.2 for Cornerstone LMS upload.
 - Assigned users in the LMS.

Articulate 360/Captivate Developer and Cornerstone LMS Admin (February 2020 – December 2021)

Divurgent | Baptist Health, Jacksonville, FL – REMOTE

- Leading support for Cornerstone LMS in QA troubleshooting course management.
- Developed quick start guides for internal LMS Admin staff for data course migration.
 - Supported Quality control team to prepare, manage, and troubleshoot 508-compliance and course uniformity.
 - Led e-Learning developers in a full training conversion of Adobe Captivate content into Articulate Storyline.
 - Designed and developed interactive and engaging eLearning courses in Adobe Captivate and Storyline 360.

- Maintained and updated existing training courses using Captivate and published updated courses for Cornerstone LMS. • Created and maintained Storyboard, curriculum, assessments, and training materials for eLearning development.
 - Worked with SMEs, management, and other trainers, from different departments to identify appropriate training strategies and deliverables.
- Developed Storyboards using a unique custom model and ADDIE principals to shrink 24 hours of ILT training into 3 hours of CBT based training.
- Managed e-learning SCORMS and publishing through CORNERSTONE LMS by creating objectives and course numbers of identifiers for over 15,000 users.
 - Develop scripts and full step-by-step simulation screenshot records of Cerner EMR in full eLearning modules.
 - Implement SCORM related LMS evaluation design in the form of assessments, knowledge checks, quizzes and tests to document success rate.

E-Learning Content Articulate Developer (Part-Time Remote) | (September 2018 - December 2019)

Vaco-Steris Corporation -REMOTE

Provided leadership, technical project coordination, and consultative services; liaise with crossfunctional work teams, key stakeholders and subject matter experts at an enterprise level to develop course specifications and gather course content • Project managed, developed, and delivered technical process user course content, train-the-trainer content, and job aids for multiple products and a variety of levels and roles in instructor-led, virtual, eLearning, and recorded formats

- Delivered projects, content, and training that enable customer success and adoption.
- Developed and delivered training to audiences of varying technical sophistication who are very knowledgeable in their ears of expertise.
- Focused on product development and implementation of change enablement package offering
- Assisted with training needs analyses to ensure that all training materials are highly targeted to the needs of the audience • Managed course content for technical software products and ensure that up-to-date knowledge is conveyed for each release.
- Mentored department peers, contribute to department standards, and share knowledge with internal resources
- Contributed to and assist in the delivery of effective and sustainable training courses and curriculum.

Senior Epic Content E-Learning Captivate Developer | (June 2018 - September 2018)

Centura Health - 80% REMOTE 20% ONSITE - Denver, CO

- Leading support for Canva LMS in QA troubleshooting course management.
- Developed quick start guides for internal LMS Admin staff for data course migration.
- Supported Quality control team to prepare, manage, and troubleshoot 508-compliance and course uniformity.
- Improved legacy courses to prepare them for setup consistency SCORM objects, quizzes, test, and media upgrades.
- Led e-Learning developers in a full training conversion Developing eLearnings to replace over 200 hours of training for over 135 classes in a full conversion

- Designed scripts, screenshots and simulations for several models for Physicians and Nurses to include Inpatient/Ambulatory, Surgical Provider, Optime, Orders, Labor and Delivery, OBGYN, Kaleidoscope, PEDS, Beacon, Chart Review, ASAP, Ortho, Procedure lists, Pathology, Radiant and Phoenix applications.
- Improved detailed curriculum content using Adobe Captivate 2017 and Camtasia, snagit, that includes but is not limited to leader/student guides, quick reference materials, job aids, scripts scenarios and CBT (Computer Based Training).
- Audio professional editing for Captivate 2017 eLearnings with internal audio tool as well as Audacity to sync elearnings audio with screenshots.
- Implemented TED methodologies with subject matter experts' workflows, designs and develops applications training programs.
- Developed pre-training skill assessments, training documentation, online training modules, job aids, class evaluation and post training skill assessments.
- Implement SCORM related LMS evaluation design in the form of assessments, knowledge checks, quizzes and tests to document success rate.
- Created training overviews and presented training change communication events
- Implementing Epics eLearnings Project Plan to Managing eLearning completion ration using Scrum and Agile methods to meet internal deadlines of 72 elearning Captivate videos for End Users.

Senior Epic Content E-Learning Captivate Developer | (February 2018 – June 2018)
BJC HealthCare –REMOTE

- Designed CBT courses using Adobe Captivate.
- Used professional editing software (Audacity and ProTools) for the CBT courses to sync with simulations.
- Implemented SCORM related LMS evaluation design in the form of assessments, knowledgechecks, quizzes and tests to document success rate.

Additional Work Experience Upon Request.